

# ETTALONG

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## BOWLING CLUB

### **COVID Safe Venue Plan**

Ettalong Bowling Club is under strict COVID-19 controls, in-line with the latest information from NSW Health authorities. At this stage, under these restrictions, we will be able to permit 450 patrons at any one time in our venue. These new restrictions came into effect from 24<sup>th</sup> July 2020.

#### **CAPACITY RESTRICTIONS**

Area One: Includes Gaming Room, Outdoor Gaming & TAB: 630 square meters = 150 pax

Area Two: Includes Main Lounge, Alfresco Restaurant, Harry's Chinese Restaurant, Sports Lounge & Auditorium: 1,660 square meters (all other areas excluding Area One) = 300 pax

We have two (2) separate areas that we ask you to reside in and not to co-mingle between these areas.

NOTE: An area can only have a capacity of 300 pax or lower based on its square meter size.

Names and contact numbers for those patrons entering and exiting Area One need to be recorded in addition to the recording of your name and contact number at the Main Entry.

#### **OPENING HOURS**

- Monday 10am – 9pm
- Tuesday 10am – 11pm
- Wednesday 8.30am – 11pm
- Thursday 10am – 11pm
- Friday 10am – 12am
- Saturday 10am – 12am
- Sunday 8.30am – 9pm

**We have taken the following steps to comply with the current requirements which have allowed us to reopen:**

#### **ENTRY TO THE CLUB**

- Visitors residing from Victoria will not be permitted into the venue until further notice.
- Visitors residing in known infected areas will not be permitted into the venue until further notice.
- All patrons - members and visitors are required to sign in to the Club and provide a contact phone number or email. This is a requirement to assist in the management if a COVID-19 case were to arise. We would also like to encourage patrons to download the COVIDSAFE app on their phone. As an added precaution you may be asked to undergo a temperature check on entry and exit will only be through the main foyer of the Club.

## **PROMOTIONS AND ENTERTAINMENT**

Some social activities have returned to the Club. Please refer to the Club's Facebook page for additional information as this may be subject to change at short notice due to NSW Health alerts.

## **HYGIENE/SAFETY**

Most of our staff have completed or are in the process of completing the Infection Control Certificate through NSW Health. Staff are required to have their temperature checked before starting their shift – if any staff member displays a high temperature or is feeling unwell, they will be instructed to go home and seek medical advice.

Hand sanitiser units have been placed throughout the venue. Please use hand sanitisers provided and follow the instructions on the signage placed around the venue.

We have implemented strict cleaning procedures and placed additional signage regarding adherence to the 1.5 metre **Social Distancing** policy and **NSW Health HELP STOP THE SPREAD**. We ask that **all** patrons practice good hygiene and maintain social distancing. More importantly do not visit the venue if you are feeling unwell.

Our venue will adhere to comprehensive health and safety standards designed to protect you and our team. We have modified the layout of our venue to ensure social distancing. **While you are in the venue you are required to remain seated and not stand and congregate.**

## **GENERAL INFORMATION**

- Signs have been erected at each point of entry to an area within the Club displaying the maximum capacity approved for that area. This will be monitored and enforced by COVID Safety Marshals and security.
- Courtesy bus services will remain unavailable until restrictions are lifted
- TAB and Keno stationery will be available upon request at the change counter
- Furniture is not to be moved without permission from COVID safe marshals or management
- Alcohol-based sanitiser will be available in each area of the Club
- Gaming machines and stools will be wiped down in between use and will display signage that it has been sanitised
- Additional cleaning staff will be tasked with ensuring that restrooms are disinfected several times throughout the day as well as wiping down tables and railings
- Group seating will be limited and seating will be spaced apart to ensure social distancing is maintained
- Our team will be actively monitoring all areas of the Club to ensure that social distancing is being observed and COVID Safety Marshalls, who will be highly visible, will ensure compliance with the 1 person per 4 square metre rules, as well as promoting good personal hygiene.
- Encouraging patrons to use EFTPOS in place of cash where possible.
- Bolstering our COVID-safe cleaning schedule.
- Additional COVID **Safety Marshals in busier periods** to ensure patrons are maintaining social distancing and remaining seated at all times unless walking from point to point.
- Harry's Chinese and Alfresco Restaurants – We will have a limited disposable menu. Packaged cutlery will be available and we will continue to provide table service.
- We do ask that anyone who is unwell to refrain from attending the Club.
- We ask that if you have come into contact with someone that is unwell to refrain from attending the Club.

- If we have any reports of staff, members or guests that have frequented Ettalong Memorial Bowling Club that have since been diagnosed with COVID 19, the Club will inform NSW Health immediately and await instruction from NSW Health.
- Please observe good personal hygiene including washing your hands regularly, covering coughs and sneezes with the inner elbow or clean tissue. Avoid touching the face, eyes, nose, or mouth and refrain from physical contact with others such as hugging or shaking hands.

**NOTE:** It is not a requirement to purchase drinks without purchasing food, but it is a requirement to be seated immediately after purchasing drinks.

#### **BOOKING A TABLE AT HARRY'S CHINESE RESTAURANT**

Bookings can be made for a maximum of 10 people. To make a booking please call 4344-6655 or email [harrys@ettalongbowlingclub.net](mailto:harrys@ettalongbowlingclub.net)

#### **BOOKING A TABLE AT THE ALFRESCO RESTAURANT**

Bookings can be made for a maximum of 10. To make a booking please call 4341-0944 or email [alfresco@ettalongbowlingclub.net](mailto:alfresco@ettalongbowlingclub.net)

As further changes are made to the restrictions, I will pass these on to you.

We look forward to you returning to our venue and by helping us in stopping the spread, we will return to a new form of normalcy sooner.

**Now more than ever, it is important that we all band together to do the right thing. Please exercise caution and maintain respect for each other and our staff as we navigate through the next few weeks together.**

Sincerely,



Tim McGavin  
Chief Executive Officer